



كلية طب الأسنان
COLLEGE OF DENTISTRY
VISION 2030
Beta

Surveys



College of Dentistry
KSAU-HS

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D.M.D. PROGRAM MISSION AWARENESS SURVEY (COD DEVELOPED)

The questionnaire is completely exclusive for the College of Dentistry Students, Faculty Staff and Non-faculty staff. You don't need to put your name however, the rest of the details asked below are needed.

NOTE: This survey is confidential and nobody will be able to see this data after it has been completed and handed in. Thank you very much for completing the survey.

Name (optional): _____

Gender: ☐ Male ☐ Female

Designation: ☐ Student ☐ Faculty ☐ Non-Faculty

Years (Student), Rank (Faculty), Position (Non-Faculty Staff):

How long have you been here in the college (Year): _____

Direction: Kindly choose the most appropriate answer relevant to D.M.D program mission.

*** 1: strongly disagree, 2: disagree, 3: neutral, 4: agree, 5: strongly agree**

- I am aware of the mission statement of the Program of Dentistry (D.M.D)

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- Mission statement of the Program is in alignment with the mission statement of the King Saud bin Abdulaziz University for Health Sciences (KSAU-HS)

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- Mission statement is specific and concise

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- It states the purpose of the program

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- It is brief and memorable

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- It is informative, clear and understood

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- Mission statement summarizes the functions and activities of the program

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
- Mission is achievable

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree



INTERNS EVALUATION SURVEY (COD DEVELOPED)

14. Attempt to offer feedback on my progress and abilities
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious
15. Effort to make it a learning experience for me
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious
15. My dental program prepared me to perform well in this internship
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

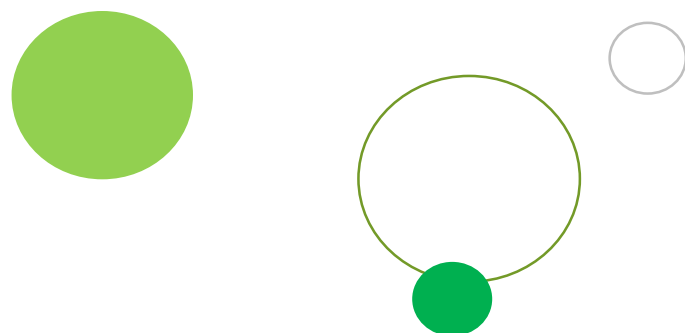
II. Would you work for this organization again?

- ☐ Yes ☐ No ☐ Uncertain

III. Would you recommend this organization to other students?

- ☐ Yes ☐ No ☐ Uncertain

Why or why not?



BRIEF ABOUT SURVEYS



AJWAD

Surveys are important scientific tools whereby academic institutions collect data to assure quality, enhance processes and increase communication between stakeholders and university leaders. King Saud Bin Abdulaziz University for Health Sciences has adopted “**AJWAD**” as a means to streamlining the process of data collection from its stakeholders. “**AJWAD**” consists of several electronic surveys used to assess and demonstrate the university’s progress in achieving academic and administrative excellence. “**AJWAD**” will be accomplished through a collaborative effort by stakeholders, which will include students, faculty, alumni and university employees.

Surveys aims to:

- Spread a culture of quality
- Involve stakeholders in the process of quality
- Achieve quality through sustainable assessment and improvement
- Provide opportunity for feedback from stakeholders
- Identify areas of strength and areas that need improvement

COD DEVELOPED

COD has developed series of surveys dedicated to complement the surveys released by DQM. The surveys like D.M.D. program alumni survey, D.M.D. program employer survey are important tools to evaluate the professional readiness of the D.M.D. graduates for the market demand and job needs in private service, government employment and post-graduate education. Further surveys like (1) Faculty experience survey designed to measure the satisfaction with resource and adequacy of students, faculty and staff including academic resources, food services and safety, (2) Interns evaluation survey designed for the direct feedback regarding the program graduate attributes as seen by preceptors in government, private, academic and military training centers, (3) D.M.D. program mission awareness survey designed to improve awareness among all stakeholders of the program about the mission of the college and program.

COURSE EVALUATION SURVEY (AJWAD)

Instructions: Choose from the following

لا أوافق أبداً	غير موافق	محايد	أوافق	أوافق جداً
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
(1)	(2)	(3)	(4)	(5)

1. The course outline was made clear to me (including the knowledge and skills the course was designed to develop).

كانت الخطوط الأساسية (بما في ذلك المعلومات والمهارات التي صمم المقرر لتطويرها) واضحة بالنسبة لي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

2. The things I had to do to succeed in the course, including assessment tasks and criteria for assessment, were made clear to me.

كانت متطلبات النجاح في المقرر (بما في ذلك الواجبات التي يتم التقييم بناء عليها، ومحاكات التقييم) واضحة بالنسبة لي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

3. Sources of help for me during the course including faculty office hours and reference material were made clear to me.

كانت مصادر مساعدتي في المقرر (بما في ذلك الساعات المكتبية لعضو هيئة التدريس، والمراجع) واضحة بالنسبة لي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

4. The conduct of the course and the things I was asked to do were consistent with the course outline.

كان تنفيذ المقرر والأشياء التي طلب مني أدائها متسقة مع الخطوط الأساسية للمقرر

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

5. My instructor(s) were fully committed to the delivery of the course, E.g. Classes started on time, instructor was always present, material well prepared, etc

عضو هيئة التدريس ملتزم بإعطاء المقرر بشكل كامل كبداً المحاضرة: ي الوقت، تواجد دائم، إعداد جيد

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

6. My instructor(s) had thorough knowledge of the course content.

لدى عضو هيئة التدريس الذي يقوم بتقديم هذا المقرر إلمام كامل بمحتوى المقرر

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

7. My instructor(s) were available to help me during office hours.

كان عضو هيئة التدريس موجوداً للمساعدة خلال الساعات المكتبية

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

8. My instructor(s) were enthusiastic about what they were teaching

كان عضو هيئة التدريس متحمساً لما يقوم بتدريسه

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

9. My instructor(s) cared about my progress and were helpful to me.

كان عضو هيئة التدريس مهتماً بمدى تقدمي وكان معيناً لي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

10. Course materials were up to date and useful (texts, handouts, references etc.).

كان كل ما يقدم في المقرر حديثاً ومفيداً، (النصوص المقررة، التلخيصات، المراجع، وما شابهها)

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

INTERNS EVALUATION SURVEY (COD DEVELOPED)

Dental Internship Training Program

Please respond to the following questions regarding your internship experience.

The purpose of this form is to provide opportunity for an honest appraisal of the internship program in College of Dentistry King Saud Bin Abdulaziz University.

Intern's name (optional): _____ Institute location: _____

University ID (optional): _____ Year: _____ Date: _____

I. Please rate the following aspects of your internship placement on the basis of this scale:

1. Work experience relates to my career goals

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

2. Adequacy of Internship Director supervisor

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

3. Adequacy of Internship clinical supervisor

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

4. Helpfulness of clinical supervisor

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

5. Helpfulness of dental auxiliary staff

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

6. Opportunity to develop my dental skills

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

7. Opportunity to develop my knowledge

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

8. Provided levels of responsibility consistent with my ability and growth

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

9. Opportunity to develop my communication skills

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

10. Opportunity to develop my creativity

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

11. Cooperativeness of all dental staff

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

12. Opportunity to problem solve

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

13. Opportunity to develop critical thinking skills

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Not obvious

FACULTY EXPERIENCE SURVEY (COD DEVELOPED)

TEACHING STAFF SATISFACTION FOR COD'S RESOURCES

1= strongly disagree, 2= disagree, 3= neutral, 4=agree, 5= strongly agree

1. Adequate dental clinics are available for dental students.
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
2. Adequate dental labs are available for dental students
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
3. Adequate classrooms are available for teaching
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
4. Classrooms have adequate equipment for teaching
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
5. The electronic resources available are adequate for teaching
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
6. The materials and instruments are adequate and available in the clinics and labs
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
7. I am satisfied with the safety level at the campus
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
8. I am satisfied with the level of cleanliness and the number of toilets
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
9. The university has satisfactory recreation centers
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree
10. I am satisfied with the catering services provided at the university campus
☐ Strongly disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly agree

COURSE EVALUATION SURVEY (AJWAD)

11. The resources I needed in this course were available when I needed them (textbooks, library, computers etc.).
كانت المصادر التي احتجتها في هذا المقرر متوافرة كلما كنت أحتاج إليها
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
12. In this course effective use was made of technology to support my learning.
كان هناك استخدام فعال للتقنية لدعم تعليمي في هذا المقرر .
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
13. I was encouraged to ask questions and develop my own ideas.
وجدت تشجيعاً لإلقاء الأسئلة وتطوير أفكارتي الخاصة في هذا المقرر
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
14. I was inspired to do my best work
شجعت في هذا المقرر على تقديم أفضل ما عندي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
15. The things I had to do in this course, class activities, assignments, laboratories, were helpful for developing the knowledge and skills the course was intended to teach.
ساعدت الأشياء التي طلبت كالأنشطة الصفية، المعامل في تطوير معرفتي التي يهدف إليها المقرر
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
16. The amount of work I had to do in this course was reasonable for the credit hours allocated.
كانت كمية العمل في هذا المقرر متناسبة مع عدد الساعات المخصصة للمقرر
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
17. I was informed of my assignments' and tests' results in this course within reasonable time.
قدمت لي درجات الواجبات والاختبارات في هذا المقرر خلال وقت معقول
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
18. Grading of my tests and assignments in this course was fair and reasonable.
كان تصحيح واجباتي واختباراتي عادلاً ومناسباً
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
19. The links between this course and other courses in my total program were made clear to me.
وضحت لي الصلة بين هذا المقرر والمقررات الأخرى بالبرنامج (القسم)
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
20. What I learned in this course is important and will be useful to me.
ما تعلمته في هذا المقرر مهم وسيفيدني مستقبلاً
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
21. This course helped me to improve my ability to think critically and solve problems effectively rather than just memorizing information.
ساعدني هذا المقرر على تحسين قدرتي على التفكير وحل المشكلات بدلاً من حفظ المعلومات فقط .
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
22. This course helped me to develop my skills in working as a member of a team.
ساعدني هذا المقرر على تحسين مهاراتي في العمل على شكل فريق .
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
23. This course has improved my ability to communicate effectively.
ساعدني هذا المقرر على تحسين قدرتي على الاتصال بفاعلية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
24. Overall, I was satisfied with the quality of this course
أشعر بالرضا بشكل عام عن مستوى جودة هذا المقرر
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

STUDENT EXPERIENCE SURVEY (AJWAD)

1. It was easy to find information about the institution and its programs before I enrolled at this institution for the first time.
كان من السهل علي أن أجد المعلومات الخاصة بالجامعة وأقسامها (برامجها) قبل أن أسجل فيها
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
2. When I first started at this institution the orientation program for new students was helpful for me.
عندما بدأت في هذه الجامعة، ساعدني برنامج التهيئة المعد للطلبة المستجدين
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
3. There is sufficient opportunity at this institution to obtain advice on my studies and my future career.
هناك فرص كافية في هذه الجامعة للحصول على المشورة فيما يتعلق بدراستي ومستقبلي المهني
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
4. Procedures for enrolling in courses are simple and efficient.
إجراءات التسجيل للمقررات سهلة وذات كفاءة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
5. Classrooms (including lecture rooms, laboratories etc.) are attractive and comfortable.
الفصول الدراسية (بما في ذلك قاعات المحاضرات، والمعامل، وهكذا) جذابة ومريحة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
6. Student computing facilities are sufficient for my needs.
مرافق وتجهيزات الحاسب المخصصة للطلبة كافية لاحتياجاتي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
7. The library staff are helpful when I need assistance.
يساعدني منسوبو المكتبة عندما أحتاج لذلك
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
8. I am satisfied with the quality and extent of materials available in the library.
أشعر بالرضا عن جودة ومقدار المواد التعليمية المتاحة لي بالمكتبة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
9. The library is open at convenient times.
تفتح المكتبة أبوابها في أوقات ملائمة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
10. Adequate facilities are available for extra-curricular activities (including sport and recreational activities).
هناك مرافق متاحة للأنشطة اللا منهجية (بما في ذلك الأنشطة الرياضية والترفيهية)
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
11. Adequate facilities are available at this institution for religious observances.
هناك مرافق مناسبة متاحة بالجامعة لأداء الشعائر الدينية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

ALUMNI SURVEY (COD DEVELOPED)

13. Would you encourage a current high school senior to attend COD/KSAU?
☐ Definitely would ☐ Probably would ☐ Maybe ☐ Probably would NOT
☐ Definitely would NOT
14. Your e-mail address:
15. If working (please provide e-mail address of employer/supervisor)
16. Your Phone Number starting with 966:
17. Please write down your comments and suggestions:

ALUMNI SURVEY (COD DEVELOPED)

Alumni Unit at College of Dentistry King Saud Bin Abdulaziz University for Health Sciences

Dear college graduate:

The college of dentistry has established an alumni unit for college graduates. Therefore, please kindly fill up this form and we will assure you that it will be used only to improve the quality of the program and to contact you for events and conferences related to your field. In addition, the unit will contact the graduates to provide offers for training, employment and other opportunities. We thank our alumni for their participation and communicating with the College of Dentistry.

1. National ID Number:
2. Full Name:
3. Gender: ☐ Male ☐ Female
4. College: ☐ College of Dentistry, KSAU-HS, Riyadh
5. Graduation year:
☐ 2016 – 2017 ☐ 2017 – 2018 ☐ 2018 – 2019 ☐ Other:
6. Do you currently work?
☐ Yes ☐ No
7. If yes where is your current employment?
☐ University ☐ Government hospital ☐ Private clinic ☐ Military sector
8. What is the title of your current position?
9. Further study (Which Program):
☐ D.M.D program ☐ Saudi board program ☐ Master in dental science
☐ Fellow ☐ Other:
10. In the past 12 months, how often have you done volunteer work or community service
☐ Not at all ☐ Once or twice in the past year ☐ Every few months
☐ About once a month ☐ About once a week ☐ More than once a week
11. Did the college prepare you for leadership role's?
☐ Yes ☐ No
12. Today, how connected do you feel to COD/KSAU?
☐ Very connected ☐ Moderately connected ☐ Somewhat connected
☐ Not very connected

STUDENT EXPERIENCE SURVEY (AJWAD)

12. Digital library website is user friendly. الموقع الإلكتروني للمكتبة الرقمية سهل وسلس
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
13. Availability of the digital databases. تتوفر قواعد البيانات الرقمية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
14. Easy accessibility to the digital library databases for users. سهولة وصول المستخدمين لقواعد بيانات المكتبة الرقمية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
15. Library training sessions are provided. توفر المكتبة دورات تدريبية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
16. Digital library databases are adequate قواعد بيانات المكتبة الرقمية كافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
17. Facilities & Equipment are always setup and functional to use in classrooms (including-audio-visual) مرافق والمعدات دائما جاهزة للاستخدام في الفصول الدراسية (بما في ذلك المعدات السمعية والبصرية)
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
18. Medical equipment are always setup and functional to use in the labs. المعدات الطبية دائما جاهزة للاستخدام في المختبرات
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
19. Bathrooms within campuses are kept clean & maintained دورات المياه داخل الحرم الجامعي نظيفة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
20. The security level in campus is adequate مستوى الأمان في الحرم الجامعي كافي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
21. Parking and access are provided يتوفر في الحرم الجامعي مواقف للسيارات سهلة الوصول
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
22. The safety (first aide, fire extinguishers & alarm systems, secure chemicals) levels are adequate مستويات السلامة كافية (الإسعافات الأولية وطفايات الحريق وأجهزة الإنذار، والمواد الكيميائية المؤمنة)
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
23. Adequate facilities are available and accessible for those with disabilities or handicaps (ramps, lifts, bathroom furnishings) مرافق ذوي الإعاقة (سلالم ومصاعد ودورات مياه مهيئة) متوفرة وسهلة الوصول
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

STUDENT EXPERIENCE SURVEY (AJWAD)

24. Adequate facilities are available for sport activities هناك مرافق متاحة وكافية للأنشطة الرياضية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
25. Most of the faculty at this institution are genuinely interested in my progress.
 يهتم معظم أعضاء هيئة التدريس الذين أتعامل معهم اهتماماً حقيقياً بمدى تقدمي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
26. Faculty at this institution are fair in their treatment of students.
 هيئة التدريس بالجامعة عادلون في معاملتهم للطلبة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
27. My courses and assignments encourage me to investigate new ideas and express my own opinions.
 تشجعني المقررات والواجبات التي أخذها على دراسة الأفكار الجديدة وعلى التعبير عن آرائي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
28. As a result of my studies my ability to investigate and solve new and unusual problems is increasing.
 تزداد قدرتي على دراسة وحل المشكلات الجديدة وغير العادية، نتيجة لدراستي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
29. My ability to effectively communicate the results of investigations I undertake is improving as a result of my studies.
 تتحسن قدرتي بشكل فعال على التعبير عن نتائج أبحاثي التي أقوم بها، نتيجة لدراستي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
30. My program of studies stimulates interest in further learning.
 يحفزني البرنامج (القسم) الذي أدرس به على المزيد من التعلم
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
31. The knowledge and skills I am learning will be valuable for my future career.
 إن المعارف والمهارات التي أتعلّمها ذات أهمية بالنسبة لمستقبلي الوظيفي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
32. I am learning to work effectively in group activities.
 إنني أتعلّم كيف أعمل بشكل فعال مع الأنشطة الجماعية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
33. Overall I am satisfied with my life as a student at this institution.
 أشعر بالرضا بشكل عام عن حياتي الطلابية في هذه الجامعة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

LIBRARY SATISFACTION SURVEY (DEANSHIP OF LIBRARY AFFAIRS)

College Libraries Satisfaction Survey (Students)

I. How would you rate each of the following library services?

- | | | | | | |
|------------------------------------------------------------|---------------------------------|----------------------------|----------------------------|----------------------------|---------------------------|
| 1. Library collection (books, CDs\DVDs, etc.) | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 2. Online resources (e-books, e-journals, databases, etc.) | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 3. Search tools (online catalogs and indexes) | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 4. Internet Access | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 5. Library Website | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 6. Computer workstations | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 7. Print and copy equipment | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 8. Literature search support | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 9. Library orientation | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 10. Space and sitting facilities | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 11. Library policies | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 12. Opening hours | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 13. Library Staff | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |
| 14. Overall, how would you rate the library? | <input type="radio"/> Excellent | <input type="radio"/> Good | <input type="radio"/> Fair | <input type="radio"/> Poor | <input type="radio"/> N\A |

II. What do you value most about the library?

III. How could the library or its services be improved, if at all?

LIBRARY SATISFACTION SURVEY (DEANSHIP OF LIBRARY AFFAIRS)

College Libraries Satisfaction Survey (Faculty & Staff)

I. How would you rate each of the following library services?

1. Library collection (books, CDs\DVDs, etc.)
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
2. Online resources (e-books, e-journals, databases, etc.)
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
3. Search tools (online catalogs and indexes)
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
4. Internet Access
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
5. Library Website
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
6. Computer workstations
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
7. Print and copy equipment
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
8. Literature search support
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
9. Library orientation
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
10. Space and sitting facilities
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
11. Library policies
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
12. Opening hours
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
13. Library Staff
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A
14. Overall, how would you rate the library?
☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

II. What do you value most about the library?

III. How could the library or its services be improved, if at all?

PROGRAM EVALUATION SURVEY (AJWAD)

1. Adequate academic and career counselling was available throughout the program.
 أتيح لي الإرشاد الأكاديمي والمهني المناسب خلال فترة دراستي بالبرنامج.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
2. The instructors were available for consultation and advice when I needed to speak with them.
 كانت هيئة التدريس متاحة للإرشاد والمشورة عندما كنت أحتاج للتحدث إليهم.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
3. The instructors in the program inspired me to do my best.
 شجعتني هيئة التدريس بالقسم على أن أقدم أفضل ما عندي.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
4. The instructors in the program gave me helpful feedback on my work.
 قدمت هيئة التدريس بالقسم تغذية راجعة على عملي.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
5. The instructors in the program had thorough knowledge of the content of the courses they taught.
 لدى هيئة التدريس بالقسم معرفة كبيرة بمحتوى المقررات التي يدرسونها.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
6. The instructors were enthusiastic about the program.
 كانت هيئة التدريس بالقسم متحمسة للعمل.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
7. The instructors cared about the progress of their students.
 اهتمت هيئة التدريس بمدى تقدم طلبتهم.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
8. The University provides clear policies and guidelines.
 الأنظمة والإرشادات التي تقدمها الجامعة واضحة.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
9. Study materials in courses were up to date and useful.
 كانت المواد الدراسية المساعدة بالمقررات حديثة ومفيدة.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
10. Library resources were adequate and available when I needed them.
 كانت مصادر المكتبة مناسبة ومتاحة كلما كنت أحتاج لها.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
11. Classroom facilities (for lectures, laboratories, tutorials etc) were of good quality.
 اتسمت تجهيزات القاعات (للمحاضرات، والمعامل، والدروس) بالجودة.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
12. Student computing facilities were sufficient for my needs
 كانت تجهيزات الحاسب كافية لاحتياجاتي.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
13. Adequate facilities were available for sport activities.
 توفرت التجهيزات المناسبة للأنشطة الرياضية.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

PROGRAM EVALUATION SURVEY (AJWAD)

14. Adequate facilities were available for recreational activities.
توفرت التجهيزات المناسبة للأنشطة الترفيهية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
15. Adequate facilities were available for religious observances.
هناك مرافق مناسبة لأداء الشعائر الدينية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
16. Field experience programs (internship, practicum, cooperative training) were effective in developing my skills.
كانت برامج التدريب الميداني (أو سنة الامتياز) فعالة في تطوير مهاراتي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
17. The library staff are helpful when I need assistance.
يساعدني منسوبوا المكتبة عندما أحتاج لذلك
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
18. Library resources are up to date.
مصادر المكتبة حديثة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
19. Photocopying & Printing facilities are adequate in the library
خدمات التصوير والطباعة المتوفرة بالمكتبة كافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
20. Library equipment are always set up and functional to use
معدات المكتبة دائماً جاهزة وصالحة للاستخدام
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
21. Library environment is quiet and conducive to study.
بيئة المكتبة هادئة ومناسبة للدراسة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
22. Study sites in the library are available and adequate
أماكن الدراسة في المكتبة متوفرة وكافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
23. The library is open at convenient times
تفتح المكتبة أبوابها في أوقات مناسبة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
24. IT services are available.
خدمات قسم تقنية المعلومات متوفرة
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
25. The IT department's website is accessible and informative.
الموقع الإلكتروني لإدارة تقنية المعلومات سهل الوصول اليه وبه المعلومات الكافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
26. E-learning services are adequate.
خدمات التعليم الإلكتروني كافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
27. IT services security are adequate.
مستوى الأمان في خدمات تقنية المعلومات كافي
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
28. Maintenance of hardware & software is adequate.
خدمات صيانة الأجهزة والبرامج كافية
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

FACULTY EXPERIENCE SURVEY (AJWAD)

34. Research Funds are properly and fairly allocated.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
35. Social and lounge facilities within the college are available and well maintained.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
36. The Human Resources provides the University with adequate support for faculty members.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
37. Payroll process the first month salary efficiently.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
38. Recruitment process was done efficiently.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
39. The University's Governmental Relations provides necessary support to faculty members.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
40. Housing facilities are well maintained.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
41. Office Space is adequate.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
42. Transportation service is reliable.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
43. The University provides clear policies and guidelines.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
44. The Orientation program is comprehensive.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
45. I have an experience in community service at KSAU-HS.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
46. The current state of community service offered by KSAU-HS is satisfactory.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
47. There are obstacles hindering KSAU-HS from offering better community service.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
48. Establishing a central body (Deanship/Center) will improve community service at KSAU-HS.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
49. I will continue teaching next year.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
50. Overall, I am satisfied with the teaching experience at KSAU- HS.
☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

FACULTY EXPERIENCE SURVEY (AJWAD)

20. Adequacy of Hardware, software & up-dates, and Web-based electronic data management system or electronic resources (for example: institutional website providing resource sharing, networking & relevant information, including-learning, interactive learning & teaching between students & Faculty)
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
21. Facilities & Equipment are always setup and functional to use in classrooms (including audiovisual).
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
22. Medical equipment are always setup and functional to use in the labs.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
23. Bathrooms within campus are kept clean & maintained
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
24. The security level in campus is adequate.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
25. Parking and access are provided
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
26. The safety (first aide, fire extinguishers & alarm systems, secure chemicals) levels are adequate.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
27. Adequate facilities are available and accessible for those with disabilities or handicaps (ramps, lifts, bathroom furnishings)
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
28. Adequate facilities are available for sport activities
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
29. The Academic promotion process is transparent.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
30. Faculty Development Training is constantly made available to enhance teaching skills.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
31. Accomplishments in teaching are well recognized.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
32. Student Affairs provides adequate support to the teaching process.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable
33. The Assessment Unit provides adequate support to faculty.
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

PROGRAM EVALUATION SURVEY (AJWAD)

29. Internet accessibility is adequate within the campus.
- هولة الوصول لشبكة الانترنت في الحرم الجامعي
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
30. Easy access to technical support facilitated through an efficient helpdesk system.
- سهولة الحصول على دعم فني من خلال نظام مساعدة فعال
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
31. Adequacy of Hardware, software&updates,Web-based electronic data management system or E-resources.(Eg: Website providing resource sharing)
- كفاية الأجهزة والبرامج والتحديثات، ونظام ادارة البيانات الالكترونية على الانترنت أو المصادر الإلكترونية
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
32. What I have learned in this program will be valuable for my future.
- ما تعلمته في هذا البرنامج (القسم) سيكون مهماً لمستقبلي
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
33. The program has helped me to develop a life-long desire for learning to keep up to date with the latest information in my field.
- لقد ساعدني البرنامج في تطوير الاهتمام الكافي لدي للسعي في الاستمرار في تحديث معلوماتي حسبما يستجد في مجال دراستي
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
34. The program has developed my ability to investigate and solve new problems
- لقد طور البرنامج قدرتي على استقصاء وحل المشكلات الجديدة
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
35. The program has improved my ability to work effectively in groups.
- لقد طور البرنامج قدرتي على العمل بفاعلية مع المجموعات
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
36. The program has improved my skills in communication.
- لقد حسن البرنامج مهاراتي في الاتصال
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
37. The program has helped me to develop good basic skills in using technology to investigate issues and communicate results.
- لقد ساعدني البرنامج في تطوير مهاراتي الأساسية في استخدام التقنية لدراسة القضايا والتعبير عن النتائج
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
38. I have developed the knowledge and skills required for my chosen career.
- لقد طورت المعارف والمهارات اللازمة لمهنتي التي اخترتها
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
39. Overall, I was satisfied with the quality of my learning experiences at this institution.
- أشعر بالرضا بشكل عام عن مستوى جودة خبرتي التعليمية في الجامعة
- ☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

EMPLOYER SATISFACTION SURVEY (AJWAD)

Name of Alumni:

1. Gender: ☐ Male ☐ Female

2. Name of the Program: _____

3. Job-related knowledge

The dentist demonstrates strong knowledge related to area of work.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

4. Job-related Skills

The dentist demonstrates proficient clinical skills required for work.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

5. Problem Solving Skills

The dentist analyzes problems, develops solutions and provides suggestions for work improvement.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

6. Leadership Skills

The dentist leads effectively when working with others.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

7. Ability to work as a team member

The dentist contributes effectively to team related patient management and activities, showing commitment to team success and shares information.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

8. Willingness to learn new methods, techniques and concepts

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

9. Quality of work

The dentist completes tasks accurately.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

10. Manage time effectively

The dentist manages workload successfully according to a set schedule and deadline.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

11. Responsibility

The dentist accomplishes requested tasks on timely basis with successful outcomes.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

FACULTY EXPERIENCE SURVEY (AJWAD)

1. The library staff are helpful when I need assistance.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

2. Library resources are up to date.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

3. Photocopying & Printing facilities are adequate in the library.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

4. Library equipment are always set up and functional to use.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

5. Library environment is quiet and conducive to study.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

6. Study sites in the library are available and adequate.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

7. The library is open at convenient times.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

8. Digital library website is user friendly.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

9. Availability of the digital databases.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

10. Easy accessibility to the digital library databases for users.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

11. Library training sessions are provided.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

12. Digital library databases are adequate.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

13. IT services are available.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

14. The IT services are available.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

15. E-learning services are adequate.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

16. IT services security is adequate.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

17. IT services in Maintenance (hardware & software) are adequate.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

18. Internet accessibility is adequate within the campus.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

19. Easy access to technical support facilitated through an efficient helpdesk system.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree ☐ not applicable

EMPLOYEE'S SATISFACTION SURVEY (AJWAD)

VII. In general/ overall

جوانب عامة

28. Employees are treated fairly regardless of race, gender, age, religion.

يتم التعامل مع جميع الموظفين على حد سواء بغض النظر عن العرق أو الجنس أو العمر أو الدين

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

29. The University's salaries and benefits package are satisfactory.

رواتب ومزايا الجامعة مرضية

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

30. Overall, I am satisfied.

أنا راض عن المنشأ بشكل عام

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

EMPLOYER SATISFACTION SURVEY (AJWAD)

12. Work performance

The dentist demonstrates punctuality, reliability and compliance with workplace regulations.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

13. Commitment to ethical practice

The dentist demonstrates respectful attitude, integrity, honesty, and fairness in the workplace.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

14. Written Communication Skill

The dentist has the ability to write clearly, correctly, concisely and objectively

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

15. Oral Communication Skills

The dentist communicates clearly, correctly, and professionally with patients, colleagues, and the public.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

16. Relations with administrator and higher authority

The dentist maintains professional relationship with administrator & higher authority.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

17. Computer and Technology Skills

The dentist uses computers and IT tools effectively to accomplish tasks.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

18. Lifelong Learning

The dentist shows commitment towards continuous education.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

19. Academic Caliber:

The dentist is interested and actively contributing in teaching activities (examples: seminars or clinical sessions to students, interns, other dentists).

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

☐ This question is not relevant to this work place

20. Overall, I am satisfied with the performance of KSAU-HS graduates.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

21. I will be pleased to hire other graduates of the D.M.D. program of KSAU-HS.

☐ strongly agree ☐ agree ☐ true sometimes ☐ disagree ☐ strongly disagree

ALUMNI SURVEY (AJWAD)

I. Demographic Data:

1. My current employment status is.
 - a. Full time employed
 - b. Part time employed
 - c. Not employed but, currently seeking employment
 - d. Not employed, not currently seeking employment
2. I knew about my job through.
 - a. Before graduation
 - b. Internet
 - c. Media
 - d. Friend(s)
 - e. Personal application
3. I got my first job.
 - a. Before graduation
 - b. Within 3 months of graduation
 - c. 3-6 months after graduation
 - d. 6-12 months after graduation
 - e. More than 1 year after graduation
4. My current position title is.
 - a. Physician
 - b. Dentist
 - c. Pharmacist
 - d. Nurse
 - e. Respiratory Therapist
 - f. Speech Therapist.
 - g. Occupational Therapist.
 - h. Clinical Laboratory Specialist.
 - i. Clinical Nutrition Specialist
 - j. Anesthesia Technologist
 - k. Radiology Technologist
 - l. Cardiovascular Technologist, (Cardiac Catheterization)
 - m. Cardiovascular Technologist, (Echocardiography)
 - n. Audiologist
 - o. Paramedics
 - p. Others
5. My current working area is.
 - a. Ministry of Health Hospitals
 - b. A Military sector
 - c. A University Hospital
 - d. A Semi-Government Organization
 - e. An Nonprofit Organization
 - f. The Private sector.
 - g. Others
6. My current region of work is in.
 - a. Al-Riyadh
 - b. Makkah Al-Mukarramah
 - c. Al-Madinah Al-Munawarah
 - d. Aseer
 - e. Eastern Region
 - f. Hail
 - g. Northern Boundaries
 - h. Al-Qassim
 - i. Najran
 - j. Al Baha
 - k. Jazan
 - l. Tabouk
 - m. Al Jouf
7. My monthly salary is.
 - a. Less than 10,000 SR
 - b. 10,000-15,000 SR
 - c. 15,000-20,000 SR
 - d. More than 20,000 SR
8. Regarding education status, I am currently.
 - a. Studying
 - b. Planning to continue my postgraduate education
 - c. Studying while I'm working
 - a. Not Studying >> Go to No. 10
 - d. Others
9. My current education or planned education is at.
 - a. PhD Level
 - b. Master Level
 - c. Clinical fellowship Level
 - d. Other

EMPLOYEE'S SATISFACTION SURVEY (AJWAD)

VI. Facilities

مرافق الجامعة

21. If KSAU-HS housing is provided, the accommodation is satisfactory.

إذا كنت تسكن في سكن الجامعة، مستوى السكن مرضي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
22. Sufficient catering services are provided at university campuses.

أماكن تقديم الطعام في الحرم الجامعي كافية

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
23. I am satisfied with the catering services provided at the university campuses.

أنا راض عن خدمات تقديم الطعام في الحرم الجامعي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
24. The University has satisfactory recreation center.

لدى الجامعة مراكز ترفيهية جيدة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
25. There are Sufficient Numbers of toilets in the campuses.

عدد دورات المياه في الحرم الجامعي كاف

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
26. I am satisfied with the level of cleanliness at toilets.

أنا راض عن مستوى النظافة في دورات المياه بالحرم الجامعي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree
27. I am satisfied with the safety level at the university.

أنا راض عن مستوى السلامة في الجامعة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

EMPLOYEE'S SATISFACTION SURVEY (AJWAD)

IV. University Administration

إدارة الجامعة

14. The University provides clear policies and procedures.

تعمل الجامعة وفقاً لسياسات و إجراءات واضحة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

15. The University provides sufficient encouragement and motivation.

تقدم الجامعة التشجيع و الحوافز اللازمة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

V. Performance & Development

الأداء و التطوير

16. The training opportunities to improve my skills were available.

الفرص التدريبية اللاحقة لتطوير مهاراتي متوفرة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

17. I am evaluated according to fair appraisal criteria

يتم تقييم أدائي في العمل بناء على معايير عادلة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

18. My performance at work reflected on my merit increase.

ينعكس أدائي في العمل على العلاوة السنوية

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

19. The university offers internal recruitment opportunities.

توفر الجامعة فرص التوظيف الداخلي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

20. The promotion system is fair.

نظام الترقيات عادل

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

ALUMNI SURVEY (AJWAD)

II. KSAU-HS Experience:

10. I will encourage other students to study my program at KSAU-HS.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

11. I Participated actively in extracurricular activities at KSAU-HS.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

12. I am interested to participate in any activities or social volunteer for KSAU-HS.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

13. KSAU-HS provided a safe environment.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

14. KSAU-HS provided a secure environment.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

15. KSAU-HS provided efficient e-Library services.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

16. Library resources were adequate and available when I needed them.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

17. KSAU-HS helped me to expand intellectual skills for a person who thinks and acts critically, independently, creatively, and collaboratively.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

18. KSAU-HS facilities (for lectures, laboratories, tutorials etc.) were of good quality.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

19. Field experience programs (internship, practicum, cooperative training) were effective in developing my skills (ignore this item if not applicable to your program).

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

20. What I have learned at KSAU-HS is valuable for my current status.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

21. I found KSAU-HS programs helped me to gain good basic skills in using technology to investigate issues and communicate results.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

22. I gained the required knowledge and skills of my chosen career.

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

23. Overall, I am satisfied with my educational experience at KSAU-HS

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

III. Open Ended Items:

24. What did you find most useful about your KDAU-HS academic experiences

25. What would you change or add to your academic experience at KSAU-HS

26. Are there any comments or concerns you want to add

EMPLOYEE'S SATISFACTION SURVEY (AJWAD)

Gender: ☐ Male ☐ Female الجنس:

Age: العمر:

☐ 21-29 ☐ 30-39 ☐ 40-49 ☐ 50-59 ☐ 60+

I. Job الوظيفة

1. Tools and resource I need to perform my job were available.

تم توفير الأجهزة و الأدوات اللازمة لأداء عملي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

2. My experience and skills are appropriately utilized.

يتم الاستفادة من خبراتي و مهاراتي بما يتوافق مع العمل الموكل إلي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

3. I understand my job objectives which I suppose to meet.

أعي جيداً مايتطلب مني إنجازه في عملي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

II. Supervisor المسؤول المباشر

4. My Supervisor provides guidance on how to perform my job.

يقدم المسؤول المباشر التوجيه اللازم لأداء عملي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

5. I am able to communicate well with my Supervisor.

أستطيع التواصل جيداً مع المسؤول المباشر

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

6. My Supervisor is open to different Suggestions and opinions.

يرحب المسؤول المباشر بأرائي واقتراحاتي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

7. My Supervisor encourages my career development.

يوضح السؤل المباشر انطباعه حول عملي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

EMPLOYEE'S SATISFACTION SURVEY (AJWAD)

8. My Supervisor encourages my career development.

يدعم المسؤول المباشر التوجيه اللازم لأداء عملي

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

III. Department القسم

9. The department has sufficient personnel.

لدى القسم عدداً كافياً من الموظفين

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

10. I believe there is a spirit of cooperation and team work within my department

روح التعاون و الفريق بين الموظفين في القسم عالية

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

11. Fair and equal distribution of assignments is being observed and practiced at my department.

يتم توزيع الاعمال بشكل عادل في القسم

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

12. My department's objectives are clearly determined.

تم تحديد أهداف القسم بشكل واضح

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree

13. My department's Management is willing to hear my complaints.

ترحب إدارة القسم بسماع الشكاوي المقدمة

☐ strongly disagree ☐ disagree ☐ neutral ☐ agree ☐ strongly agree